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Access GU Books on a Computer

2. Click the orange tablet icon. The eBook Viewer will open in a new window/tab.
3. In the eBook portal, click the three horizontal bar icon in the upper left corner.
4. Click Sign In.
5. Enter your Genesys University credentials in the **Username** and the **Password** fields.
6. Click **SUBMIT**.

7. Click the **Library** icon. You should see a list of eBooks that are assigned to you.
GU Books App

Supported Devices

- Apple iPad/iPhone running iOS 9 or later
- Android Phone/Tablet running 4.4 (KitKat) or later

Install the GU Books App

- On your tablet/phone, go to [http://ebooks-genesys.com/](http://ebooks-genesys.com/) and click the orange app icon

   ![GU Books App Screenshot]

- This will download the app to your device

iPad/iPhone Users

- Must Trust the app
- Navigate to Settings > General > Device Management (Go to Settings and search for Device Management)
- Under ENTERPRISE APP, tap Genesys Telecommunications Lab....
- Tap Trust “Genesys Telecommunications Lab....
- Tap Trust on the pop-up

Android Users

- Install GenesysU.apk
- When prompted by My Files
  
  *For your security, your phone is not allowed to install unknown apps from this source.*
- Tap SETTINGS
- Allow from this source, go back to the previous screen
- Tap INSTALL
- Open GU Books app
Running the Apple iOS App for the First Time

1. Tap the three horizontal bar icon in the upper left corner.

2. Tap **Account**.

3. Tap the **Sign in** button.
4. Select the **Remember me on this computer** checkbox.

5. Enter your Genesys University credentials in the **Username** and the **Password** fields and tap the **SUBMIT** button.

6. Tap the **Library** icon. You should see a list of eBooks that are assigned to you.
Running the Android App for the First Time

1. Tap the three horizontal bar icon in the upper left corner.

2. Tap **Sign in**.
3. Select the **Remember me on this computer** checkbox.

4. Enter your Genesys University credentials in the **Username** and the **Password** fields and tap the **SUBMIT** button.
5. Tap the **Library** icon. You should see a list of eBooks that are assigned to you.

**Username or Password issues**

You can retrieve your username or reset your password on our [Training Portal]:

- Click the I **don't know my username**, or I **don't know my password** link.
- Enter your **First Name**, **Last Name**, and **Business Email**. Click **Continue** (not reset).
- An email with your username or Password reset link will be sent to you.
- When setting a password, please do not use any special characters e.g !"£$$%^.
- Make sure you are logging in with the same username as indicated in your password reset e-mail.